

LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

M.A. DEGREE EXAMINATION – SOCIAL WORK

THIRD SEMESTER – NOVEMBER 2009

SW 3966 - HUMAN RESOURCE MANAGEMENT

Date & Time: 07/11/2009 / 9:00 - 12:00 Dept. No.

Max. : 100 Marks

SECTION – A

Answer all questions. Answer to each question should not exceed 50 words. All questions carry equal marks.
10 x 2 = 20 Marks

1. Define Human Resource Management.
2. What is Core Competency?
3. What is E-recruitment?
4. List out any four methods of Selection
5. What is Human Resource Accounting?
6. What is Off-the Job Training
7. What is meant by Job Rotation?
8. Define Retrenchment
9. What is Exit-Interview?
10. Expand a) OBT b) CBT

SECTION – B

Answer any FOUR questions. Answer to each question should not exceed 300 words. All questions carry equal marks.
4 x 10 = 40 Marks

11. Explain in brief the concept, need and importance of Corporate Social Responsibility.
12. Briefly explain the methods and sources of Recruitment.
13. Describe the major steps, advantages and drawbacks of 360 degree appraisal.
14. Write a short note on : a) Management Games b) Simulation training
15. Explain the crucial role of Human Resource Professional in facilitating retiring employees.

SECTION – C

Answer any TWO questions Answer to each question should not exceed 600 words. All questions carry equal marks.
2 x 20 = 40 Marks

16. Discuss in detail the Managerial and Operational functions of Human Resource Management.
17. Explain the different methods of conducting Performance Appraisal in an Organization.
18. Describe in detail the methods of Training the industrial workers.
